



## Young Living Oils- Ordering Information and Getting Started

There are two ordering options with Young Living - Retail or Wholesale prices.

### ❖ **Retail Prices**

To order one or two bottles of oil, you may like to start at retail prices.

### ❖ **Save Money with Wholesale Prices**

To save money on your Young Living products you're best to get wholesale prices, which is the same price I pay. To order the Everyday Oils kit or more than two bottles of essential oil, I always suggest that you choose wholesale prices.

### ❖ **How do Wholesale Prices Work?**

With wholesale prices you get a 24% discount on all your Young Living products. And the great news is anyone can access wholesale prices. By accessing wholesale prices, you're simply accessing the wholesale discount. It's like having a Costco membership giving you access to better prices. With Young Living wholesale access, *you can use the products for your own personal or family's use, you don't need to promote Young Living products.*

### ❖ **How to Access Wholesale Prices**

To access wholesale prices, you simply register for wholesale prices with standard order by purchasing a *Basic Starter Kit* in your first order. The Basic Starter Kit is SNG \$63 and includes:

#### **Singapore Start Living Kit includes:**

- 1 - Welcome Letter
- 1- Everyday Oils Brochure
- 1- Essential Oils User's Guide
- 1- Product Guide
- 1- Price List
- 1 - Policies & Procedures
- 1 - Compensation Plan Flyer
- 3 - Distributor Application/Agreement
- 1 - Gold of the Ages DVD
- 1 - 5 ml Lavender
- 1 - 5 ml Peppermint
- 2 - NingXia Red Singles

Whenever you place an order, it will be a Standard Order, which you can make through the Virtual Office that gets set up for you when you become a member.



The other option is to sign up under the Essential Rewards Program. This means you need to make a monthly recurring order (you can change what you order each month) minimum of 100 PV (approximately SNG \$170). If you sign up for this option, you do not need to purchase the Start Living Kit as the kit will be included free of charge with your first order (a credit card is required to sign up for Essential Rewards). More information about this option is below.

**\*\*\*When you enroll online, use my name as your referrer/sponsor. My sponsor ID and Enroller ID is 1562421 \*\*\***

- ❖ **No minimum order:** Once you have your Start Living Kit under Standard Order, there's no minimum order, you can order as much or as little as you like, one product or 20 products.
- ❖ **First order products:** In addition to the Start Living Kit in your first order, you can add additional products to your first order to receive wholesale prices on those products.
- ❖ **Order again whenever you want:** For future orders, you can order whenever you want, you don't need to place frequent orders. As long as you place at least one order with Young Living each 12 months, for 100PV (about SNG \$170), your Young Living wholesale account will remain open from year to year, without any yearly wholesale account fees.

❖ **Where are the products sent from?**

Young Living's Asian warehouse is in Singapore. Your products will be delivered to you by courier organized c/o Young Living. You can have your products delivered to your home, office or PO Box.

❖ **Placing your first order/becoming a member**

To place an order at wholesale prices, go to <https://www.youngliving.com/signup> and select your region as Singapore. Choose either Wholesale Member or Retail Customer and enter **my sponsor ID and enroller ID as 1562421**.

Add a 'Start Living Kit' for \$63 to your order. The Start Living Kit will give you access to Wholesale prices.

You will see the Terms and Conditions for wholesale orders by clicking the link. By placing an order at wholesale prices you will be deemed to have agreed to said Terms and Conditions.

Complete the membership process and add any items you want to purchase before you checkout.

A Young Living wholesale account with Young Living Asia will then be created for you.

Your products will then be delivered to you by courier from the Young Living warehouse in Singapore.



## ❖ **Making Future Orders from Indonesia**

You will still make your order through the Virtual Office but can now have your products sent directly to Indonesia from Singapore.

This new shipping promo will run on a 3-month trial period starting March 2014 and Young Living reserves the right to stop this promo at any time. Please find below the procedure on how to avail of this promo:

### **1. Indonesia Shipping Promos**

The following shipping promos will be offered to members living in Indonesia:

**Promo A:** Special all-in shipping rate of S\$20 for all orders with minimum 200 PV (Standard Orders or Essential Rewards)

**Promo B:** S\$35 per kilo shipping fee for orders below 200 PV (Standard Orders, Essential Rewards, Points Redemption) - Credit card payments only.

#### **How to Order**

Orders may only be placed via email. Please send an email to [indonesia@youngliving.com](mailto:indonesia@youngliving.com) and indicate the following:

- Member Number
- PIN
- Essential Rewards / Standard Order / Points Redemption
- Shipping Address in Indonesia (if different from address on file)
- Credit Card Details (if different from card on file)
- Products to Order with Quantity

#### **Order Placement & Delivery Schedule**

Orders going to Indonesia will be consolidated and shipped to Indonesia once a month only. The following schedule will be followed:

- Cut-off for placing orders: **15th of every month (11:59 pm)**
- Delivery at your doorstep: **Approximately 3 weeks from the 15th**

No changes to orders will be accommodated after the 15th.

Orders placed beyond the 15th will be included in the succeeding month's delivery schedule

#### **Essential Rewards Orders**

- a. Absolutely no top-ups shall be allowed
- b. Please take note that Essential Rewards orders are automatically shipped to you on a monthly basis. If you wish to make any changes in your Essential Rewards autoship, please email us on or before the 15th of each month.
- c. For any returns, you will need to bear the shipping cost and 10% restocking fee (pursuant to Policies & Procedures section 8). Refund shall only be processed once we



receive the products you returned in unopened, unused and good condition. The refund to your credit card may be subject to variation by your issuing bank.

### **Returns**

You will need to bear the shipping cost of any product you wish to return to us. Refund shall only be processed once we receive the products you returned in unopened, unused and good condition. The refund to your credit card may be subject to variation by your issuing bank.

### **Ordering FAQs...**

#### ❖ *What does Independent Distributor mean?*

By choosing wholesale prices a wholesale account will be created for you. You will then be referred to as an Independent Distributor by Young Living. 'Independent Distributor' simply means you're accessing wholesale prices. It's the word Young Living use for all wholesale accounts. With your wholesale account, you can simply purchase products for your own personal use, you don't need to promote Young Living products. If you do wish to promote Young Living products you're welcome to do so.

#### ❖ *How do you place future orders?*

Once you've placed your first order with Young Living, you'll be issued with a Young Living member number. Use that member and your Young Living Virtual Office to place future orders at wholesale prices.

#### ❖ *Why does the price of each essential oil vary?*

Each essential oil has a different price, based on the type of plant, and the amount of plant material required to produce a 100% pure oil. Watch the video on the left to see more info about prices of essential oils.

#### ❖ *Why do Young Living oils cost more than Health Food Store Oils?*

Young Living oils are therapeutic grade essential oils, intended for use beyond their pretty smell.

### **If You Want a Free Diffuser and Free Products, Read This!**

*Here's how you can get free products!*

Young Living offer an optional loyalty program called Essential Rewards. It's like getting frequent flyer points.

This program is entirely optional, you choose whether or not you wish to use it.

By using the Essential Rewards program, you can get 10% to 20% of your orders back in free products!



### **Here's how the Essential Rewards program works:**

When you use the Essential Rewards program, you agree to have a Young Living order each month for SNG \$170 (100PV) or more.

You nominate a date that Young Living will process your order each month, for example the 15th of each month.

You can change the products that you order from month to month, so you don't need to order the same products every month.

Plus, there's no long term commitment, you can cancel the monthly orders using Essential Rewards at any time with a simple phone call to Young Living.

By using the Essential Rewards monthly ordering you receive 10% to 20% of each monthly Essential Rewards order in free product points, which you can then redeem for free products.

After you are signed up, you can update future Essential Rewards monthly orders by phone call or online.

#### *Get a Free Diffuser!*

If you haven't ordered from Young Living before and you'd like to get a Free Diffuser, listen up, here's how!

You'll receive a Home Diffuser valued at \$135 for free if you use the Essential Rewards loyalty program for your first 3 months with Young Living. Here's how it works:

Place your first order with Young Living for the Everyday Oils kit, or any products with a total value of 100PV (about SNG \$170)

Enrol in the Essential Rewards program in that first order, by ticking the Essential Rewards enrolment on the order form

Have 2 more months using the Essential Rewards program, with monthly orders of 100PV (about SNG \$170) each month.

That's it - your first 3 consecutive months, with 100PV monthly Essential Rewards orders and the diffuser is yours!

### **Essential Rewards FAQ...**

- ❖ *What if I want to test the products out first before committing to regular orders?*

No problem, we completely understand. First, we already know based on helping hundreds of people like you that you'll quickly fall in love the Young Living products. Though the good news is that the Essential Rewards program can be cancelled at anytime, so if you start using the program but you then change your mind at anytime, you can cancel the monthly ordering with a simple phone call.



❖ *What other products would I choose to meet the minimum monthly order?*

In addition to essential oils, Young Living have a wide range of safe, effective nutritional and personal care products. There's skincare, household cleaning products and amazing nutrition, all fortified with essential oils. You'll soon find there's lots of products to try to meet the monthly orders.